

PROVIEW Goes Into

Unnecessary Hospitalization Should Be Avoided

If you and your doctor use the PROVIEW system, you will save the \$200 in non-covered expense which applies for failure to use PROVIEW. You'll get the benefit of professional advice and save some money.

PROVIEW's medical professionals will let you, your doctor, the hospital and the personnel office know whether

they agree that going to the hospital is the best choice for you at this time.

However, failure to use PROVIEW will result in a \$200 non-covered expense as previously outlined.

PROVIEW becomes effective May 1, 1986. If you lose your PROVIEW card, please contact the personnel department and a new one will be issued.

Clinton Mills wants everyone to receive the best medical care available.

Employees Benefit from PROVIEW

Sometimes hospitals are used for treatments that could just as easily and safely be done somewhere else at a lower cost. Clinton Mills wants employees and their dependents to receive the best possible care, and to be spared the pain, discomfort and expense of unnecessary hospitalization.

That's why Clinton Mills has retained Provident Insurance Company to provide a "preadmission review" service called PROVIEW. PROVIEW can help you decide whether or not hospitalization is the best choice for you by reviewing your doctor's treatment plan before you check into the hospital.

If you and your doctor use the PROVIEW system, you'll benefit from additional professional advice and save some money.

If you and your doctor do not choose to use the PROVIEW system, a \$200 non-covered expense will be applied to your hospital bill.

When your doctor suggests hospitalization, you should tell your doctor that your company participates in the PROVIEW "preadmission review" program. The telephone number and information requested are listed on your Clinton Mills PROVIEW ID card.

Your doctor can then call PROVIEW and discuss your medical problem — your symptoms and the results of any tests or X-rays, the name and address of your hospital and the length of time your doctor expects you to stay there. Your doctor should make the call, but you are responsible for seeing that the review process takes place. The medical professionals at PROVIEW will check your doctor's recommendation against recommended standards of treatment from medical experts across the coun-

try. All possible choices for caring for your condition will be considered to be sure that you are getting needed medical treatment in the appropriate setting.

PROVIEW's medical professionals will let you, your doctor, the hospital and your medical claims payment office know whether they agree that going to the hospital is the best choice for you at this time.

If you or your doctor disagree with PROVIEW's recommendation, you can request a review of your case. The final decision rests with you and your doctor. You can choose not to use PROVIEW — or use it and choose not to follow its advice.

In case of emergency, you can be admitted to the hospital right away. Your doctor has two working days after your emergency admission to call PROVIEW and submit your case for review.

For a maternity admission, your doctor should call PROVIEW within 30 days of your expected delivery date. If you need to go the hospital unexpectedly, your doctor has two working days to call PROVIEW. If your newborn baby must stay in the hospital after the mother leaves, the baby's doctor should call PROVIEW so a new review can begin for the baby's case.

PROVIEW is available if you need to be hospitalized anywhere in the United States.

Call PROVIEW (toll-free) from 8 a.m. to 4 p.m. (all times zones): 1-800-621-4309 or 1-800-228-6016 in Tennessee.

Keep your medical ID card in your wallet so you'll have this information available when you need it.

Reprinted below, for your information, is the letter which Resources Claude A. Crocker, sent to doctors who are major services to Clinton Mills employees. The letter respectfully requests support of the PROVIEW program when it goes into effect May 1, 1986.



CLAUDE A. CROCKER
VICE PRESIDENT
INDUSTRIAL & PUBLIC RELATIONS

CLINTON MILLS

MANUFACTURERS OF SUPERIOR QUALITY FABRICS

P. O. DRAWER 1215

CLINTON, SOUTH CAROLINA 29325

March 26, 1986

Dear Doctor:

We wish to introduce PROVIEW — a hospital preadmission review program and to request your support of the program when it goes into effect on May 1, 1986.

PROVIEW will be administered for our employees and their dependents by Provident Life Insurance Company. PROVIEW is managed by experienced medical professionals, including physicians, who will provide the care to review proposed hospital admissions.

Clinton Mills and Provident value a good working relationship with our community of employees. With this in mind, we have attempted to simplify your participation in the program through a brief toll-free telephone call.

Before the patient is admitted to the hospital, please call PROVIEW using this toll-free number. If the patient is admitted to the hospital for emergency treatment, please call within two working days. If unable to phone, any authorized member of your staff may call. Please give the following information:

- Name and address, telephone number, birthdate and social security number of patient
- The employer's name and address
- Admitting diagnosis
- Patient's signs and symptoms
- Lab test results and x-ray results
- Scheduled procedure date
- Projected length of stay
- Hospital name, address and telephone number

Based on the above information, PROVIEW will confirm the admission or suggest a possible alternative. We will call and will also notify you, the patient, the hospital, Clinton Mills and Provident in writing.

Your support and cooperation with the PROVIEW program will be greatly appreciated.